Better benefits at work.

How would you handle an emergency away from home?

Worldwide emergency travel assistance

Support for a variety of situations

For more information about Unum's worldwide emergency travel assistance, visit **unum.com/travelassistance** or contact your human resources manager or Unum representative.

Whether traveling for business or pleasure, you have worldwide emergency travel assistance in your suitcase.

No one expects to become ill or injured or need legal assistance when traveling, but unexpected emergencies do occur. Whether you're traveling for business or personal reasons, our worldwide emergency travel assistance program goes with you when you travel to a foreign country or just 100 or more miles from home.[1] Help is just a phone call away — day or night — if you, your spouse[2] or your dependent children need immediate assistance anywhere in the world.

Services are available for simple to extreme travel emergencies:

- hospital admission coordination[3]
- emergency medical evacuation
- critical care monitoring
- medical repatriation
- emergency message service
- transportation for a friend or family member to join the hospitalized patient
- care of minor children
- emergency trauma counseling
- prescription assistance
- assistance in the return of a vehicle
- legal and interpreter referrals

At any hour of the day, one simple phone call will connect you to:

- multi-lingual, medically certified crisis management professionals
- a state-of-the-art global response operations center
- qualified medical providers around the world

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Unum travel assistance services are provided by Assist America Inc.,

one of the world's largest providers of global emergency assistance through employee benefit plans.[4] Assist America's medically certified personnel are ready to help 24 hours a day, 365 days a year, and can connect you with pre-qualified, English-speaking and Western-trained medical providers anywhere in the world.

*All services must be arranged and paid for by Assist America, and no claims for reimbursement are accepted. Medical expenses such as care and treatment in a hospital are paid for by you or your health insurance policy (if care received is covered in your policy).

The Unum worldwide emergency travel assistance program is provided by Assist America Inc., with no geographical or pre-existing condition exclusions, and no exclusions on scholastic, professional or adventure sports. Assist America arranges and pays for 100% of the services the company provides without any caps or charge-backs either to the employer or the employee.*

Call the number on your emergency travel assistance wallet card if you have a travel emergency. If you have misplaced your wallet card, contact your human resources department and ask for a replacement.

Learn more about your worldwide emergency travel assistance program at **unum.com/travelassistance.**

1,2 Worldwide emergency travel assistance services are provided by Assist America Inc. All emergency travel assistance must be arranged by Assist America, which pays for all services it provides. Medical expenses such as prescriptions or physician, lab or medical facility fees are paid by the employee or the employee's health insurance. Services are available with selected Unum insurance offerings. Exclusions, limitations and prior notice requirements may apply, and service features, terms and eligibility criteria are subject to change. The services are not valid after termination of coverage and may be withdrawn at any time. Employees are covered for business or personal travel; spouses and dependent children are covered for personal travel only. Please contact your Unum representative for full details.

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3 Hospital admission is coordinated by Assist America Inc.
4 Assist America Inc. internal data [cited March 1, 2010], available from http://www.assistamerica.com

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Insurance products underwritten by the subsidiaries of Unum Group.

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